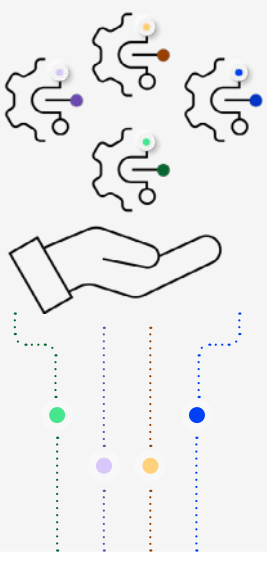
BigPanda

bigpanda.io



Four ways AIOps can transform your service offerings

Streamline your operations and scale your offering with AIOps

Improve the efficiency of your operations to ensure the highest levels of availability. Showcase the value you bring to your clients and maximize profit margins.

1 Accelerate go-to-market

Manual onboarding of new clients can be time-consuming. BigPanda's open and agnostic platform streamlines setup, allowing you to quickly integrate new clients and accelerate time-to-value.

- 50+ pre-built integrations with common observability and monitoring tools
- Integrate with homegrown, custom solutions, unlocking new customers
- Configure with easy-to-use UI and APIs

2 Maximize profit margins

Scaling your MSP requires handling increasing alert volumes. With manual alert filtering, this becomes unsustainable. BigPanda boosts efficiency and prevents wasted resources, freeing your team for higher-value work.

- Automate time-consuming, manual tasks.
- Reduce alert noise that distracts from critical incidents.
- Utilize GenAI to streamline investigation, triage, and resolution.

Gamma

Gamma Communications improved operational efficiency with BigPanda

93% reduction in alert noise

60% less noise across the IT stack

40% automated alert closure

3 Safeguard customer trust

Unified Analytics shows your clients how you're proactive in avoiding incidents and demonstrates the concrete value you bring to their organization.

- Track efficiency and KPIs with ready-to-use, out-of-the-box dashboards.
- Showcase service reliability with data-driven insights.
- Build trust with AI-powered proactive incident management.

4 Differentiate your offerings

Stand out from the competition with AI-powered insights and proactive incident management. BigPanda helps you deliver exceptional service, improve client satisfaction, and unlock new revenue streams.

verinext

"We're able to provide fast, automated insights and suggest root cause for incidents in real-time, identifying problems before they escalate and ultimately mitigating downtime. This fits perfectly with our commitment to delivering next-generation IT solutions that keep businesses running smoothly."

Matt Bynum
Senior Vice President, Managed Services, Verinext

Transform your service offering with AIOps

BigPanda offers an AIOps platform for MSPs to enhance operational efficiency, automate workflows, and improve incident management to deliver exceptional service reliability.

Explore BigPanda for MSPs

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