

# How AIOps facilitates compliant banking IT infrastructure

Financial institutions can use AIOps to achieve comprehensive oversight and maximize service reliability

Banks and other financial institutions operate in a highly regulated environment. This requires them to adhere to numerous IT infrastructure regulations and compliance standards through proactive incident management.

Compliance in incident management isn't easy. Here are some key takeaways about how AIOps can help build a robust, compliant incident management practice.

## What are key IT compliance requirements?

When it comes to delivering compliant incident and service management, financial institutions must be able to:

- Proactively monitor for and detect incidents
- Ensure timely incident resolution
- Conduct thorough post-incident analysis
- Continuously improve operations

## The risks of non-compliant IT

When banks and other financial institutions are unable to meet regulatory standards they face negative consequences that can impact their customers and overall bottom line, including:

- Heavy fines
- Weakened customer trust
- Disruption to operations
- Increased auditing and government scrutiny

## Ensure IT compliance with AIOps

Proactive incident management is key to maximizing service availability and maintaining regulatory compliance. AIOps platforms provide financial institutions with actionable insights to avoid compliance gaps.

- Consolidate siloes to streamline monitoring, detection, and triage
- Accelerate investigation with GenAI
- Utilize data-driven insights to identify gaps and improve

**60,000**
FTE hours annually

BigPanda AIOps helped a major US bank save 60,000 hours of employee time during P0 incidents.

EMA

*AIOps provides critical insights and actions that unify IT Operations and Incident Management teams for enhanced speed and productivity. This helps financial institutions keep critical products and services online, enhance customer trust, and avoid financial losses."*

**Dennis Drogseth**
Vice President Emeritus, Enterprise Management Associates

BigPanda helps some of the biggest banks protect core financial services and achieve comprehensive oversight of their IT infrastructure to facilitate compliant incident management.

Learn more

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