

The top benefits of full-context operations

Give responders a unified view of their IT infrastructure to make ITOps fast, consistent, and sustainable.

Imagine if you had a system that could accurately identify the impact of IT incidents across distributed systems. And you could communicate that information instantly in plain language. Full-context operations makes that vision a reality. With a complete view of every incident, BigPanda customers report reducing MTTR by up to 50%.

What is full-context operations?

Full-context operations integrates and enriches multisource alert data. Provide instantaneous access to a unified, actionable view of all incident information from detection through resolution.

- Instantly understand incident impact and priority.
- Allocate resources effectively and efficiently.
- Scale and automate incident response processes.

Deliver results with full context

With a complete picture of incidents, teams can eliminate silos, streamline collaboration, and improve efficiency. This means they can resolve incidents faster, automate manual processes, and increase application and service availability.

50%
improvement in MTTR

95%
reduction in alert noise

Make ITOps fast and consistent

GenAI can correlate monitoring, topology, CMDB, change, and historical data from across sources and dimensions in real time. Give every team member access to consistent, instantaneous, and actionable insights.

- Augment team knowledge with a unified, full context view.
- Triage, analyze, and resolve incidents consistently.
- Resolve more incidents in less time.

Enterprise Strategy Group by TechTarget

"Full-context AIOps from BigPanda provides the data, insights, and processes to make incident management faster, more consistent, and more sustainable."

Jon Brown
Senior Analyst, Enterprise Strategy Group

Context transforms ITOps

One-third of ITOps professionals identify a lack of business context as the biggest challenge to effective incident management. Full-context operations accelerate incident detection, response, and resolution, saving thousands of labor hours annually.

Get the e-book

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